# Holly Springs Utility Department
# PO Drawer 520 / 1050 Hwy 4E
# Holly Springs, MS 38635
# 662-252-4411

**ACCT#_____ DUE:_____of each month**

- We do not guarantee same day service. We will complete your request as soon as our workload permits.
- It may take 4-6 weeks for you to receive your first billing statement. When you receive your first statement check it for accuracy. If any changes need to be made or if you have any questions contact customer service immediately.
- If you have requested gas service someone will need to be onsite for service to be connected. The gas department will contact you at the number you have provided to make an appointment.
- HSUD does not accept credit or debit cards. Payments can be made with cash, check or money order. Always include your 12 digit account number on all checks and money orders.
- Never put cash in the Night Depository. You may also pay on line at www.hsutilities.com or by calling 866-385-3596. NOTE: Returned checks and credit/debit card payments will incur a $30 NSF charge and can lead to the dissolution of these privileges for a period of 12 months.

** I UNDERSTAND THAT I WILL BE RESPONSIBLE FOR THE UTILITY BILLING. I FURTHER UNDERSTAND THAT IF MY ACCOUNT BECOMES DELINQUENT, I WILL BE RESPONSIBLE FOR ANY EXPENSES INCURRED IN COLLECTING MY ACCOUNT. SPECIFICALLY, THERE MAY BE LEGAL FEES OR EXPENSES CHARGED BY AN INDEPENDENT COLLECTING AGENCY OF AN ADDITIONAL 25% WHICH I SHALL BE LIABLE FOR. ALL METERS, SERVICE CONNECTIONS, OUTDOOR LIGHTS, AND OTHER EQUIPMENT FURNISHED BY THE DISTRIBUTOR ARE, AND SHALL REMAIN THE PROPERTY OF THE DISTRIBUTOR. THE CUSTOMER SHALL PROVIDE SPACE FOR AFORESAID EQUIPMENT AND DEVICES AND SHALL EXERCISE PROPER CARE TO PROTECT ALL PROPERTY OF THE DISTRIBUTOR ON HIS (THE CUSTOMER'S) PREMISSES. IN THE EVENT OF LOSS OR DAMAGE TO DISTRIBUTOR'S PROPERTY ARISING FROM NEGLIGENCE ON THE PART OF THE CUSTOMER IN CARING FOR SAME, THE COST OF NECESSARY REPAIRS OR REPLACEMENTS SHALL BE PAID BY THE CUSTOMER. ACTION OF WILLFUL AND MALICIOUS DESTRUCTION OF DISTRIBUTOR'S PROPERTY SHALL RESULT IN LEGAL PROSECUTION OF THOSE INDIVIDUALS RESPONSIBLE FOR SUCH ACTS, AND FULL MONETARY RESTITUTION SHALL BE MADE FOR ANY DAMAGES. RESPONSIBILITY FOR OFFENSES PERPETRATED BY MINORS SHALL REVERT TO MINOR'S PARENTS OR LEGAL GUARDIANS. I ALSO AGREE TO PROVIDE SAFE, AMPLE ACCESS AT ALL TIMES TO ALL UTILITY METERS AND EQUIPMENT ON MY PROPERTY BY CONFINING OR RESTRAINING ANIMALS A SAFE DISTANCE AWAY, BY CUTTING BUSHES AND UNDERGROWTH, AND BY KEEPING MY PREMISES CLEAN, SO THAT THERE ARE NO OBSTRUCTIONS TO THE AFORESAID UTILITY METERING OR EQUIPMENT. NOTE: A $25.00 CONNECTION FEE WILL BE ADDED TO THE INITIAL BILL ONLY.

**This is your copy of the contract that was signed when applying for service. Please retain this for your records.

Holly Springs Utility Department
Customer Service